



Thanks to the flexibility and availability of its Nigerian fleet, Bristow is able to provide ad-hoc medevac services to a growing number of independent companies in the offshore energy sector.

"We realize that Bristow does everything possible to arrange and execute a medevac flight while maintaining safety as priority one. As mariners, we'd like to thank our aviator colleagues for their 24/7 professionalism to save human lives."

– Captain Cors J.A. Tromp, West African Ventures

CHALLENGE: Growing independent energy companies need a medevac service that can provide a fast response to emergencies.

SOLUTION: Bristow is able to provide available aircraft on existing contracts that can be airborne on short notice.

BENEFIT: Clients are able to count on rapid, potentially life-saving response times with a capability that only Bristow can provide in the region.

Nigeria's offshore energy sector has a large number of smaller but growing companies that may not have the resources for a dedicated contract for medical evacuation (medevac) services. With fleet flexibility that competitors are unable to match, Bristow is able to use available aircraft on contract to provide medevac services to clients on an ad-hoc basis from its bases in Lagos and Port Harcourt.

"These are companies that have come to Bristow after finding their operator either couldn't provide medevac services due to capacity constraints or were unable to meet their response time requirements," says Business Development Head Clement Falayi. "Bristow responds to two or three ad-hoc calls per month and we average 30- to 50-minute response times per event, especially at night, which is regarded as the best performance available."

Each trip offshore to pick up a patient is documented and the response time is provided to clients for their records. In addition to meeting safety needs by reacting to emergencies with potentially life-saving speed, the documentation can be valuable in keeping insurance costs down.

"This is a critical need that Bristow is uniquely able to meet," Falayi says. "We've been able to secure guaranteed ad-hoc flight booking agreements with several clients and we're in discussions with some about a long-term contract arrangement."